

CHAPTER I

Information Technology Support for Producing Dissertations

General computing services are coordinated by the Information Technology Central Services (ITCS) for all students, faculty and staff. Sometimes individual schools, colleges and academic units provide additional computing services; you should check with your own department or program to learn what is available.

ITCS provides students, faculty and regular staff on the University's Ann Arbor campus with a Basic Computing Package at no charge. For details on this package see ITCS's Website: www.itd.umich.edu. As a doctoral student, you may incur printing and other costs above and beyond your Basic Computing Package in the preparation of your dissertation.

Help with using services in the Basic Computing Package is available from ITCS consultants by telephone (764-HELP), by e-mail (online.consulting@umich.edu), or you may stop by the Angell Hall Courtyard site. You will find on-line documentation about specific products and services at this website: www.itd.umich.edu/itcsdocs

ITCS also provides and may charge for additional services such as printing, dial-in access, and IFS space. In addition, U-M students can purchase hardware, software and computer supplies at educational prices with the help of knowledgeable sales staff at the U-M Computer Showcase in the lower level of the Michigan Union or on the web at: showcase.itcs.umich.edu

Information on non-credit computing workshops and online tutorials is available at: www.itd.umich.edu/education.

Dissertation Format

Doctoral students at the University of Michigan must write their dissertations in accordance with formatting standards specified by the Rackham Graduate School. These specifications are derived from standards used across institutions of higher education to ensure consistency. The *Abstract and Dissertation Format Guidelines* are available at: **www.rackham.umich.edu/OARD**.

We strongly recommend that you consult with the staff of the Knowledge Navigation Center in the Graduate Library. They will be able to help you create your own template, and they also offer many helpful workshops. Please visit their website at: **www.lib.umich.edu/knc**.